FLOWBIRD
Urban Intelligence
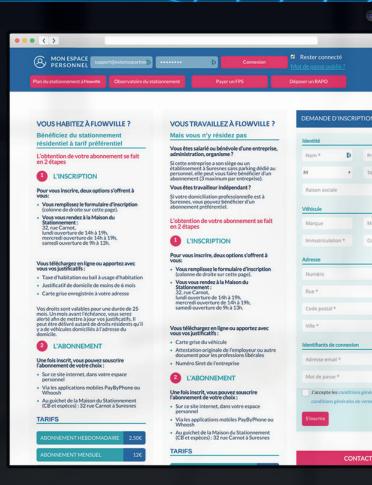
EXTENSO
RIGHTS MANAGEMENT MODULE

AN ADAPTED SOLUTION FOR MANAGING YOUR SUBSCRIBERS AND THEIR RIGHTS

- **The solution that sets the standard** for paperless subscriber management

- **Connected with most of the suppliers** who market subscriptions

- **An intuitive interface** for all users

EXTENSO RIGHTS MANAGEMENT MODULE

The Extenso rights and subscription management solution is a simple and user-friendly tool that covers the needs of all the different parties involved: **users, employees who process rights applications, managers, treasurers, operators, etc.** Extenso offers everyone **a reliable and secure solution that is interoperable with most solutions in the market.**

An open solution that is ready for use

Extenso adapts to the specific needs of each city relating to the **creation and management of user categories** (or "profiles") with no limit on the number of different profiles, their **rights**, and corresponding subscriptions. Rights and **subscriptions** may be defined on the basis of a number of criteria: duration, validity zones, type of vehicle, type of energy or fuel powering the vehicle, quotas defined by household, by zones, etc.

The Extenso solution is connected to the Flowbird ticket server and can generate subscriptions that may be discontinuous in time (e.g. parking rights on Tuesdays and Thursdays), or may apply to several zones. It **delivers paperless documents, which may also be issued in physical form,** to users in accordance with their rights.

For users, a simple internet portal that is available around the clock

Users can **access a dedicated internet platform** for filing their rights applications and supporting documents online. After their rights have been issued by the city, they can purchase their subscription by paying for it online using a wide range of payment methods. From their personalised area, **a history of their subscriptions** also allows them to access and download their invoices. Similarly, they can also modify their vehicles, thus **considerably saving time and gaining flexibility.**

An efficient and adaptable solution for city authorities

The internet portal designed for users can be **integrated into the city's website.** This highly appreciated service makes **subscriber management entirely paperless,** thus limiting fraud and reducing the workload of city employees, as users digitise their supporting documents themselves. Besides, the solution is **reliable and secure,** with a document archival system **that complies with the General Data Protection Regulation (GDPR).**

Optimised rights management tools for employees and operators

The Extenso solution offers **simple tools for managing validation rules, an integrated workflow for validating the granting of rights** and for managing allocation quotas by zone or by household. The solution can take account of the **types of vehicles and fuel** in order to enable the city to implement a responsible policy in the event of pollution peaks. These features are supplemented by **financial reporting that is comprehensive and accurate,** since the solution can be **connected to the vast majority of sales channels:**

- Flowbird, Cale or IEM Pay & Display machines,
- EasyPark, OPnGO, ParkNow, Paybyphone smartphone payment applications from Flowbird,
- off-street parking management solution: Minipark from Flowbird, Thales, Axiom.

Because of its interoperability with other suppliers, the Extenso solution can be rolled out by a city in no time. Revenue from the different sales channels becomes easier to trace, allowing for full transparency towards the public treasury.

A COMPLETE RANGE OF SERVICES DEDICATED TO THE MANAGEMENT OF RIGHTS AND SUBSCRIPTIONS

extensocloud BY FLOWBIRD

PLATFORM			
RIGHTS MANAGEMENT	HARDWARE MANAGEMENT	ACCOUNTING	APPEALS MANAGEMENT

- Application for managing rights and subscriptions intended for counter staff
- Optional online portal for users on the Extenso E-Habitant Internet server
- Optional online portal for users on the website of the city
- Optional online portal for users on a new website
- Optional email server for the users' internet portal
- Optional online subscription payment on the users' internet portal (VADS)
- Optional sharing of Extenso rights with third-party sales channels
- White list management application for counter staff